

Customer Trust Portal

Give your customers, prospects, and other stakeholders an always-on destination to access security content and answer common questions. With Drata, you control access to your branded Trust Center to surface the right information fast and let prospects self-serve trust reviews.

DISCOVER THE DRATA DIFFERENCE

► Publish a Buyer-Ready Trust Destination

Show approved security, compliance, and trust content in a centralized destination. With Drata, you organize documents, questionnaires, and resources into a library to support consistent, scalable trust reviews without custom portals, one-off links, or repeated setup.

► Let Buyers Self-Serve without Losing Control

Enable stakeholders to access what they need without manual back-and-forth. With Drata, you decide what trust content is public, gated, or restricted. Visitors can request sensitive documents through the Trust Center, giving security control while reducing sales bottlenecks.

► Help Buyers Find Answers Faster with AI

Enable AI-powered search so buyers can instantly find answers across your trust library, policies, and approved security documentation. Natural language search reduces repetitive questions, shortens trust reviews, and helps deals move faster without added risk or overhead.

► Measure Trust Engagement Across Deals

Get visibility into how buyers interact with trust content, including document views, access requests, and engagement trends. Drata shows which assets are most requested and how trust activity supports active opportunities—helping security, sales, and leadership understand what accelerates reviews and where friction still exists.

Accelerate Buyer Trust with
a Dedicated Trust Center



HOW CUSTOMER TRUST PORTALS WORK

Upload Content

Add trust content to the Document Library and provide name, assignee, source, expiration date, and permission level.

Connect to Drata GRC

Integrate with Drata GRC to sync security policies, monitor controls, and keep information updated across tools.

Set Access Levels

Mark items as public, restricted, or hidden. You can provide access to gated content via the access request flow.

Align Your Branding

Customize your portal to meet brand guidelines by adding your logo and choosing custom colors, fonts, and banners.

Launch Your Trust Center

Set a custom URL and publish the Trust Center for internal and external sharing.

Share with Prospects

Provide the live link as part of your sales process and monitor access requests for sensitive documents.

TRUSTED BY 8,000+ GLOBAL CUSTOMERS

